

THE CAMPUS RESIDENT

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FEBRUARY 24, 2020

Youth Campaign Leaders:
Michael, Rose, Bohan, Coco

HEARTS FOR HUBEI

♥ Hearts for Hubei ♥ is a fundraiser organized by a group of campus residents and youth to help the front-line doctors and nurses who have been fighting the coronavirus risking their own lives. The fund will be used to purchase medical supplies for hospitals in Hubei province, particularly those in smaller cities or towns outside Wuhan.

Our goal is \$10,000 by February 29th, 2020. Please help us achieve it!

DONATE

<https://www.gofundme.com/f/hearts-for-hubei>

Please see story by Michael Li *Hearts for Hubei: Lending our Heroes a Hand* on Page 8.

Board Permits UNA Director in Self-Isolation to Participate in Meeting from Home

Director was under self-quarantine after travel to China where coronavirus outbreak began

The UNA Board of Directors faced unprecedented circumstances at the start of its scheduled meeting February 18 when Resident Director Terry Mullen – supported by UNA Chair Richard Watson – tabled a memorandum in regard to remote participation of a Director at the meeting.

The Mullen memo moved that “the participation of (Director) Jane Kang in the meeting of the Board by electronic means be permitted on the grounds that such participation is deemed by the Directors to be in the best interests of the UNA and is convenient.”

While Ms. Kang was physically available to participate, Mr. Mullen wrote, she was unwilling to do so because she had recently returned from China and had voluntarily de-

clined to remain isolated for a period ending February 20.

Mr. Mullen – a lawyer – called her decision eminently reasonable and commendable, and when the time came to vote, all members at the table voted in favour of the Mullen motion. “This is one of those instances in which remote participation can be justified,” he said.

Regarding the power of the Board to allow voting from home, Mr. Mullen said: “In my view, this power should be exercised sparingly and only in very special circumstances.

“The quality of the communication amongst directors and staff, and therefore of decisions made by Directors, is greatly enhanced when Director and staff are able to deal with one another in person. Much is lost when a participant is present only as a voice or as an image on the screen.”

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LETTER TO THE UBC COMMUNITY FROM UBC PRESIDENT

Robert H. Lee, CM, OBC 1933-2020



It is with deep sadness and a great sense of loss that we learned of the passing of Dr. Robert (Bob) H. Lee, CM, OBC, former Chancellor of UBC and Chairman of UBC Properties Trust on February 19, 2020. I would like to express my heartfelt condolences to Bob’s family on behalf of the entire UBC community; he will be deeply missed.

Esteemed philanthropist, visionary and beloved community leader Bob Lee was one of UBC’s most accomplished alumni. Bob dedicated much of his life, expertise and resources to building a brighter future for British Columbians and Canadians, and he embodied the mission of UBC and its vision for its alumni.

Bob was born and raised in Vancouver. The traditional Confucian values of humility, modesty, honesty, studiousness, and social duty were deeply ingrained in him from his father, Ronald Bick Lee. Bob, who was affectionately referred to as “Mr. UBC,” met his wife, Lily, while they were attending UBC, and their four children and three children-in-law are also alumni. After graduating from UBC in 1956 with a Bachelor of Commerce degree, he embarked on a successful career in real estate and founded the Prospero Group of Companies.

Over the years, Bob touched the lives of many. He set the bar for community involvement through longstanding commitment to many organizations, including the Robert Lee YMCA, the Robert & Lily Lee Family Community Health Centre and the VGH & UBC Hospital Foundation. Bob was a member of the Order of British Columbia and the Order of Canada.

Bob was extremely devoted to the service of his alma mater, serving two terms on the UBC Board of Governors. He was installed as chancellor in 1993, served as chair of the UBC Foundation, and was the honorary chair of UBC’s *start an evolution* campaign. UBC awarded Bob an Honorary Doctorate of Laws in 1996, and in 2006 the Robert H. Lee Graduate School at the Sauder School of Business was established in recognition of Bob’s generous gift to support graduate business education. In appreciation of Bob’s personal and other contributions to UBC totaling over \$15 million, members of the community came together to name the Robert H. Lee Alumni Centre in his honour; it opened in 2015.

Of Bob’s many contributions to UBC, the one of which he was most proud is the creation of UBC Properties Trust, which he founded in 1988 and then served as chairman for 23 years. The trust was the first in North America of its kind, and has earned the university over \$1.7 billion dollars to date with a projected \$4 billion dollars in perpetuity. Bob’s vision inspired similar projects at universities around the world, making this one of the single most influential ideas for bolstering education funding in recent history.

I know that the UBC community will be joined by countless others in our local, national, and international communities in mourning the loss of this truly accomplished and beloved man.

Santa J. Ono
President and Vice-Chancellor

Search Goes On for New UNA Leader

Board of Directors is updated on recruitment process; selection is expected by May

The search for a new Chief Administrative Officer (CAO) continues.

In a verbal update to the UNA Board of

Directors at their February 18 meeting, Richard Watson, Chair, said that – as of mid-February – the recruitment company which the UNA has retained to conduct its leadership search reported “up to 12” candidates had expressed an interest in being interviewed for the position.

Mr. Watson said that through the rest of February/March, the recruitment compa-

ny expects to whittle this list down to six, and then down to three. The new CAO is expected to be hired by May.

Until then, Mr. Watson said, leadership will remain with two senior members of staff acting as Interim Co-Executive Directors: Andrew Clements, Recreation Manager, and Wegland Sit, Operations Manager.

The Chief Administrative Officer Executive Brief is posted on the UNA website www.myuna.ca/wp-content/uploads/2020/02/UNA-Executive-Brief-Chief-Administrative-Officer.pdf.

The condensed version of the Executive Brief is below.

Chief Administrative Officer - University Neighbourhoods Association

UNA is seeking a well-rounded leader, passionate about public service and community building to become our next Chief Administrative Officer (CAO).

Reporting directly to the Board of Directors, the CAO will advise the Board in the development of strategy and policy, ensuring the Board is provided with relevant information necessary to make informed decisions based on sound business and governance practices.

Ideal Candidate

The ideal CAO will possess the following traits:

- Passion for community, community building, and an understanding of the challenges facing growing communities.
- Experience in a political environment, ideally municipal government.
- Ability to establish credible and effective working relationships with elected officials, employees, external stakeholders, and the public.
- Experience in management of a Board, ideally an elected Board.
- In-depth knowledge of Board governance best practices.
- Legislative understanding and an interest in policy.
- Capacity to absorb and distill written material and bylaws.
- Persistent yet tactful, with an ability to keep themselves and others focused on key priorities.
- Experience in facilitation, conflict management, and creating a collaborative culture.
- A strategic leader and skilled delegator.
- Adaptability and flexibility to move between governance and operations.
- A track record of moving from strategic planning to implementation of policies and projects.
- A focused, strategic thinker and advocate for the UNA.
- Well-developed interpersonal skills, experience coaching high-level volunteers, and managing diverse personalities and expectations.
- Progressive and aligned to UNA's values.

Duties & Responsibilities

The Chief Administrative Officer (CAO) is responsible for the successful manage-

ment and leadership of the UNA according to the strategic direction set by the Board of Directors. This position is accountable to the UNA Board of Directors and develops plans and initiatives that govern residents who live within the UNA residential neighbourhoods. The CAO is responsible for UNA and Community Centre staff policies and procedures, staff development and growth, and is a central contact for residents. The CAO is also a special liaison with UBC and the UBC Properties Trust and maintains a relationship with Metro Vancouver.

The responsibilities of the CAO include, but are not limited to, the following:

Leadership and Board Relations

- Participate with the Board of Directors in developing a vision and strategic plan to guide the UNA.
- Identify, assess, and inform the Board of Directors of internal and external issues that affect the UNA.
- Act as a professional advisor to the Board of Directors on all aspects of UNA's activities and effective Board governance.
- Oversee preparation of and strategic content for materials for Board meetings in order to facilitate a greater understanding of pertinent issues and comprehensive decision making.
- Drive Board development, education and new Director orientation.
- Foster effective teamwork between the Board and the CAO, and with staff.
- Develop annual UNA staff goals and objectives based on the Board's objectives, UNA strategic vision, and resident feedback.
- Liaise with and advise the Chair of the Board of Directors on all of the above.

Operational Planning and Risk Management

- Develop and implement an operational plan which incorporates goals and objectives that work towards the strategic direction of the UNA.
- Ensure the mandate of the Neighbours' Agreement 2015 is fulfilled.
- Ensure that the operation of the UNA meets the expectations of its residents and the Board.
- Draft policies for approval of the Board and prepare procedures to implement UNA

policies; review existing policies and recommend changes to the Board as needed.

- Identify and evaluate the risks to UNA's people (residents, employees, management, volunteers), property, finances, goodwill, and image and implement measures to control risks.
- Ensure proactive maintenance of the facilities and grounds and that UNA policies and procedures are followed by UNA staff, residents and other visitors to the UNA facilities or outdoor spaces.
- Ensure that the Board of Directors and UNA carry appropriate and adequate insurance coverage and that the Board understands the terms, conditions and limitations of the insurance coverage.

Financial Planning and Management

- Prepare a comprehensive budget for Board approval in partnership with the Board, and manage the annual budget.
- Identify and implement new revenue and cost saving opportunities.
- Approve operational expenditures within the authority delegated by the Board.
- Ensure that sound bookkeeping and accounting procedures are followed.
- Administer funds according to the approved budget and monitor the monthly cash flow.
- Provide the Board with comprehensive, regular reports on the revenues and expenditures.
- Ensure compliance with all legislation covering taxation and withholding payments.
- Ensure that the requirement for an annual audited financial statement is fulfilled.

Program Planning and Management

- Oversee the planning, implementation and evaluation of the UNA's programs and services and ensure they contribute to the organization's mission and reflect Board priorities.
- Monitor the day-to-day delivery of the programs and services to maintain or improve quality.
- Oversee the planning, implementation, execution and evaluation of special projects.

Human Resources Planning and Management

- Determine optimal organizational structure and staffing requirements to ensure effective operational management and program delivery.
- Oversee the development and implementation of human resources policies, procedures and practices.
- Foster a positive, healthy and safe work environment in accordance with UNA values and all appropriate legislation and regulations.
- Responsible for the recruitment, selection, performance management, progres-

sive discipline, and termination of all staff.

- Ensure that all staff receives adequate orientation and that appropriate training and ongoing professional development opportunities are provided.
- Implement a performance management process for all staff, which includes monitoring performance on an on-going basis and conducting an annual performance review.
- Coach and mentor staff as appropriate to improve performance.

Community Relations / Advocacy

Assist and collaborate with Board in leading the following:

- Communicate with stakeholders to keep them informed of the work of the UNA and to identify changes in the communities served by the UNA.
- Develop and implement a process to solicit ongoing resident feedback and implement operational and management changes, where possible, to meet resident needs for municipal-like services.
- Establish good working relationships and collaborative arrangements with UNA residents, UBC, surrounding communities, media and other organizations such as the City of Vancouver, the Vancouver School Board, Metro Vancouver and the RCMP.
- Plan and coordinate the implementation of UNA sponsored and community partnership programs including cultural, sporting, arts and community programs in order to maintain the “unique” lifestyle promised to UNA residents.
- Identify and foster new strategic partnerships with other organizations that will assist UNA to fulfill its mandate.
- Report regularly to the Board on community relations activities and advocacy.

Education, Knowledge & Experience

The minimum qualifications for the Chief Administrative Officer position are as follows:

- Significant senior management experience, ideally gained from a political or similar multi-stakeholder environment, such as a municipal government.
- Strong understanding of Board governance and ability to support and guide strategic Board conversations.
- Proven strategic thinker who can also execute tactically.
- Interest-based problem-solving skills.
- Strong financial acumen; administrative and organizational skills.
- Proven leadership skills; ability to coach and mentor.
- University degree or diploma in a relevant field, or equivalent experience.

KCI (Ketchum Canada Inc.) has been retained to conduct this leadership search on behalf of the University Neighbourhoods Association.

EXECUTIVE MOVES AT UNA

UBC Appointed Director Takes Over as UNA Treasurer

Elected Resident Director Matthew Delumpa, UNA Treasurer and Chair of the UNA Finance Committee, has resigned.

Tor Album, a UBC Appointed Director on the UNA Board, an Associate Treasurer at UBC, takes over as Treasurer of the UNA.

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Community Gardens: Wonderful Adventure and Responsibility

As the UNA is embarking on the expansion of the community gardens, it may perhaps be worthwhile to reflect on the lesson of the past decade, and on what it takes for a community gardens initiative to be truly successful

Andrzej Jan Wroblewski
Hampton Place Resident

I was very pleased to read in the January 2020 edition of *The Campus Resident* that the UNA Board is undertaking an initiative to expand the community gardens at UBC Neighbourhoods. As one of the founding members of the first UNA Community Hawthorn Garden, I am pleased that this important recreational program for the UNA residents has found a strong support of the UNA Board.

Community gardens bring benefits not only by allowing us to grow healthy crops but also through the social interactions, learning how to understand nature and the relaxation stemming from the pleasure of observing plants grow. As we now look forward to their long overdue expansion, it is a good opportunity for reflection on the brief history of the UNA community gardens and on how to ensure that they continue to be a successful community initiative.

I remember the gardens in their early days. The enthusiasm of the initial group of gardeners, numerous common initiatives and contributions of volunteer work for the development of the gardens' infrastructure was overwhelming. Volunteer work is a priceless capital, but it works well when those contributing their time and energy feel respected and can see the results of their efforts amplified through the support of those overseeing the initiative. At the time the UNA gardens were first set up, a young, energetic UNA staff member was assigned to supervise the gardens and cooperate with the garden volunteers. This partnership resulted in the community secur-



Neglected plots in Hawthorn Garden.



ing some shared basic tools, containers for green waste, a wheelbarrow, and fast couplings for the watering hoses' nozzles. A shed soon replaced rotting toolboxes, and other improvements were put in place that made gardening easier and more efficient.

The paths between plots were regularly weeded by the members and covered by the UNA with bark nuggets to prevent proliferation of the weeds. Although this young officer did not have any personal experience in gardening, he was carefully listening to the gardeners' input and was willing to help to secure funding and appropriate contractors for the necessary work to be done in gardens. There was clarity on and gentle



UNA GARDEN FACTS

The UNA has three plot-based community gardens available to its residents.

The first UNA community garden – Hawthorn Garden – opened in 2008, followed shortly by Rhodo Garden, also located in Hawthorn Place neighbourhood. Nobel Garden – located in Wesbrook Place neighbourhood – was opened in 2012. There are 180 plots between the three gardens.

The community gardens are managed by the UNA, supported by a volunteer community garden committee. There is an approximate wait of 1-2 years for Rhodo and Hawthorn Gardens, and 2-3 years for Nobel Garden.

Plot assignment for 2020 is complete. www.myuna.ca/sustainability/gardens/

GARDEN VOLUNTEER OPPORTUNITIES

The Old Barn Children's Garden Welcomes Volunteers.

Families are encouraged to join in on the fun from 10 am – 12 pm every Saturday.

The Old Barn Children's Garden unacg2014.wordpress.com/ opened in 2009. It supports community engagement and teaches children, youth and adults about organic gardening.

but persistent enforcement of the gardening rules that allowed all of us to enjoy our gardens and made them a pride of the community.

As time passed, the gardeners and UNA staff changed, it seems that much of the enthusiasm and care that allowed the gardens to be so successfully launched have disappeared. During the 2019 growing season, the pathways between the gardens were overgrown with weeds or even used as a place to deposit green waste, and although the gardeners are expected to adhere to a set of rules established to protect common property and keep the garden in good workable shape, these rules were increasingly neglected, with no serious attempts by the UNA to encourage compliance. I am not sure what happened to the "Garden Committee" of elected volunteers that used to monitor and volunteer in the garden. The only visible "garden" initiative was centred on young children's art projects, one of which resulted in repainting the numbers on the boxes (some of which are now impossible to read).

I have to confess that after more than ten years of active volunteering in the Hawthorn Garden, I have found this situation discouraging. I hope that with a few simple adjustments to the ways in which the gardens are currently managed, it will be possible to find again the energy and enthusiasm of the early days and inspire a new

group of dedicated volunteers to help the existing and new gardens prosper into the future.

Gardening in a community is a wonderful adventure but it also is a responsibility. Gardens need a certain amount of a dedicated time to flourish – time that needs to be invested not just into cultivating one's individual plot but also to the maintenance of the shared space and property. New, aspiring community gardeners should carefully consider and welcome the new responsibility they are undertaking, and the exiting gardeners should make effort to be good role models.

While the UNA garden regulations may sometimes appear cumbersome, they have been devised to balance individual gardening interests and preferences with the common good. The garden plots are not a private property but a shared privilege, and as such, they need to be cultivated in ways that preserve them over time and allow everyone a chance to be successful in their gardening endeavours and have an uncompromised, safe access to their plots.

To this end, it is really important for the gardeners to honour their obligations and for the UNA designated staff to regularly inspect the gardens, note any needed repairs, promptly act on the required remedial work and, if required, effectively ensure compliance with the garden regulations.

Young Resident Raises Awareness about Pet Overpopulation

The Campus Resident received a letter which Wesbrook Place resident Pedja Lee, a grade 5 student from Jules Quensel Elementary School, wrote to his community.

The letter was part of a class project on awareness of animal related issues. One of the assignments was for each student to think of something they could do to increase awareness of their particular issue. Pedja's answer was to try to publish a letter in the local newspaper, and *The Campus Resident* is grateful to parents and children who helped to make this happen.

As a culmination to the project, the entire class visited the British Columbia Society for the Prevention of Cruelty to Animals (BC SPCA). The students made presentations on variety of subjects – puppy mills, effects of fire works on animals, pest control, the story behind different types of chicken eggs, etc.

Big credit is due to the Grade 5 teacher Alexis Cassap-Hanson who motivated and engaged each student on these animal welfare projects.

Please see below the letter from Pedja Lee.

LETTER TO THE COMMUNITY

Dear community,

Have you ever visited a place where there are lots of animals on the streets without a dry place to stay, food to eat, and proper medical care? This problem is due to animal overpopulation.

Animal overpopulation is when there are too many animals in a space and not enough resources to look after them properly. This happens when there are owners

that don't spay or neuter their pets. This has many consequences, but there is a simple solution that can prevent animals from ending up on the streets: you can go to a veterinarian and ask them to spay your female pet or, if you have a male pet, they will neuter it.

A male dog's surgery costs \$45–135 and takes about 5–20 minutes, whereas a female dog's procedure takes 20–90 minutes and costs \$50–175.

A male cat's surgery costs \$50–100 and can be done in under 2 minutes, however a female cat's procedure is done within 15–20 minutes and you must pay \$50–80.

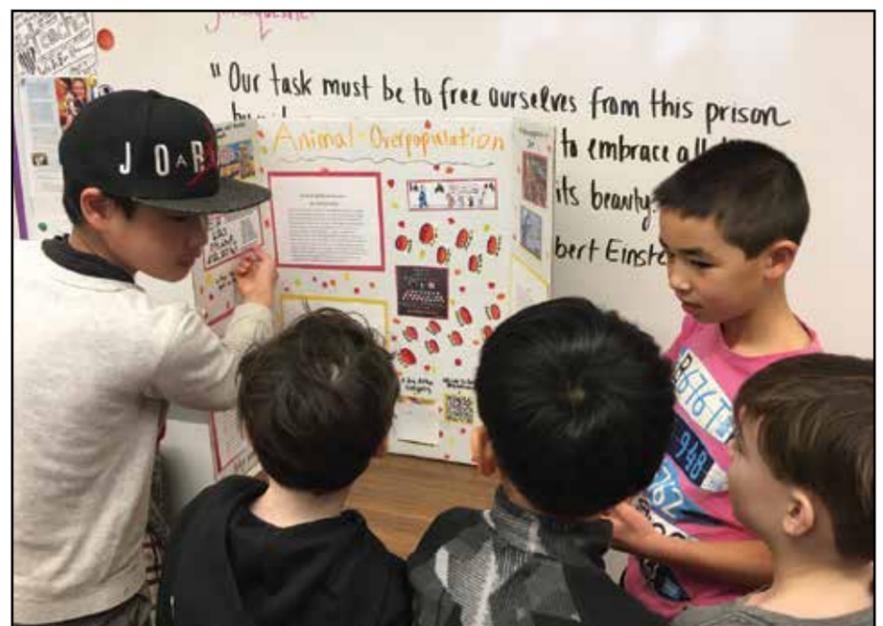
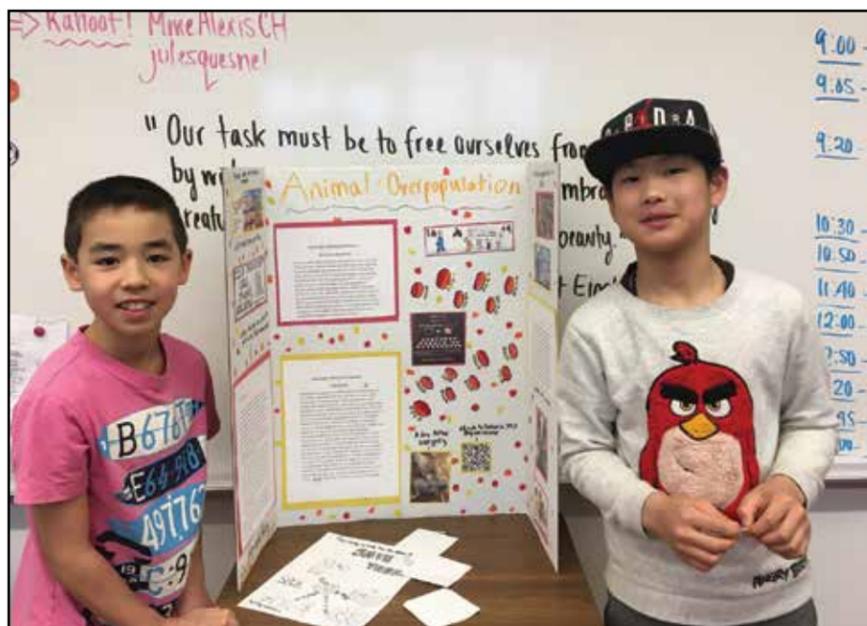
If you are worried that it will hurt your animal, you needn't be, because animals are anesthetized, so they feel no pain during the surgery. Your pet may, however, be a little uncomfortable after. They neu-

ter a male pet by removing its testicles and spay a female animal by removing its uterus and ovaries.

Please be sure to inform the public and spay or neuter your own pet because animal overpopulation is a big problem in British Columbia.

Pedja Lee,
Grade 5 Student
Jules Quensel Elementary School

Editor's Note: According to the SPCA website, in just seven years, one unspayed cat and her offspring can produce over 450,000 cats (average litter of three, twice a year). You can help stop the cycle. Pet overpopulation is the greatest cause of animal mistreatment, and reducing it will address the suffering of the tens of thousands of abandoned and feral cats in our province.



Pedja Lee (in pink shirt) and his groupmate Perry Lin (in white shirt) at the *Take Action* presentation at Jules Quensel Elementary School. Photo credit Alexis Cassap-Hanson.

Is This Fair? Metro Markups Make Water More Costly for Local Residents

Greater Vancouver Water District charges UEL 20% markup on the cost of water; UEL then charges UBC additional 10%

John Tompkins
Editor

Electoral Area A Director Jen McCutcheon and Alternate Director Mike Feeley recently submitted a letter to Metro Vancouver requesting a review of the rate charged for water supplied to the University Endowment Lands (UEL) and indirectly to the University of British Columbia (UBC).

The letter points out: “The B.C. government, as the administrator of the UEL, purchases water from the Greater Vancouver Water District (GVWD), a portion of which is for use within the UEL and the rest of which is sold to UBC. The rate charged by the GVWD for this water is the rate charged from time to time for water supplied to GVWD members plus a 20% markup.

“The markup imposes a substantial additional cost for water. We have been told that the estimated amount of the markup for 2019 was \$710,000. For 2018 the markup was \$650,000 and for 2017 it was \$630,000.”

To supply UBC with water, the UEL charges UBC an additional 10% markup. Both UEL Manager Jonn Braman and UBC Campus and Community Planning Associate Vice-President Michael White have recently asked Metro Vancouver to reconsider the 20% markup, and the McCutcheon-Feeley letter is in support of finding a solution – such as a new water supply agreement.

According to the letter, in 2013, the GVWD Board formalized its long-standing practice of charging non-members a 20% markup over the member rate (unless the non-member has a water supply agreement).

The GVWD Board Policy states that the 20% markup generally reflects the following breakdown:

- 5% – Administration

- 5% – Legal and Operational Risk
- 10% – Infrastructure

Acknowledging the rationale for the 20% markup provided by the Board Policy, the letter says that “to the best of our knowledge, it has never been determined whether that rationale is applicable with respect to the purchase of water by the UEL and (indirectly) by UBC. In our view, it is not applicable. We believe that fair treatment of the UEL and UBC would involve charging the member rate with no markup.

“We should emphasize that we are not seeking a change to the policy itself. Rather, we are requesting that the UEL be exempted from the policy. We recognize that this may require that the UEL enter into a water supply agreement with the GVWD.”

Addressing the suggestion made that if the UEL wants to pay the member rate, it should become a member of the GVWD, the letter says:

“The UEL is not a legal entity; it is an unincorporated area administered by the provincial government. Thus, the suggestion

has be to interpreted to mean that either the provincial government become a member or that Metro Vancouver Regional District (MVRD) become a member (as the only other government with responsibilities for the UEL and UBC area). Either option faces a substantial hurdle: the GVWD Act only allows municipalities to be members. Legislation would be required to enable the provincial government or MVRD to become a member of the GVWD. (The Tsawwassen First Nation is a member pursuant to legislation.)

“We cannot imagine that the provincial government would be willing to enact the necessary legislation if no compelling case can be made for it. In our view, eliminating the 20% markup would not be regarded as a valid reason. That objective can be achieved simply by a decision of the GVWD Board.”

In conclusion, the EAA directors say: “It is our view that the 20% markup for water sold to the UEL (and indirectly to UBC) cannot be justified. We respectfully request that the markup be reviewed and that we be involved in the review process.”

LETTER FROM UBC PRESIDENT

Faith in the Academy

Did you know that UBC has been named one of the world’s most international universities? There are several reasons for this, including our commitment to student mobility and embracing international students, and our involvement with global research initiatives. UBC also partners with over 200 universities and institutions worldwide for domestic students to study abroad for a semester. Leaving home to study in another country, students learn to approach different situations and people with respect and sensitivity, to remain humble, to make the effort to learn things about other cultures, and to become aware of their own biases. The very nature of a campus environment is a place to foster diversity, where students encounter people whose views and backgrounds differ from their own. This is why “Faith in the Academy” is a topic that is very important to me; and, indeed, fundamental to how I’ve come to understand my purpose in life.

I certainly didn’t start out imagining that

one day I would be called to be a leader. My passion and curiosity towards science led me to an academic career in medicine and biology. As I progressed in my academic career, I also began to assume administrative and leadership responsibilities, first at Emory University and then at the University of Cincinnati, and now at UBC. My own leadership style is based on a philosophy called “servant leadership,” where a leader must start from a position of humility and respect. Servant leadership doesn’t mean that you don’t, at times, have to make tough decisions or assert yourself, but the foundation of how I interact with people is one of mutual respect. A large part of how I reach out to others comes from my faith. I’m a Christian and have been very involved in churches in the different cities that I’ve lived in. But as a university president, my focus on service is agnostic of denomination or faith. It’s really about my responsibility for others and focusing on them. As a result, it’s entirely consistent with my own faith that I can be supportive

of all faith groups, and also of students who are still searching or have decided that there is no room for faith in their lives. I still need to serve them, regardless of what their beliefs or interests might be.

Faith invites us to welcome discourse and dialogue and difficult questions in our spiritual life. Through questioning our faith, I believe we become stronger individuals. For me, a real gift of the spiritual path is that you grow as an individual and your faith becomes stronger because you’re constantly asking yourself questions and perhaps sometimes doubting your decision. This is really at the heart of what it means to innovate. How do we welcome innovation in our spiritual lives? There are churches and congregations where there is active debate and sometimes tension between different members of the congregation or different parts of the congregation and the minister. And some people don’t want to be in that kind of environment, but I believe that those are the strongest churches. We really come to believe when our faith is challenged, and we work through inconsistencies or differences of opinion.

In the same way, the best universities are the ones where people have the freedom to voice different points of view, and to either change their mind or strengthen their belief based upon honest discourse. To explore the questions and mysteries of science and faith together. And to acknowledge the humility of what we do not know. A campus environment that fosters conversation about faith, identity, race, religion, politics affords students opportunities to step out of their comfort zone and grow – intellectually, spiritually, and emotionally. Urban students, inner-city students, Indigenous students, racial and ethnic minorities, rural students, immigrants, refugees, and students of all sexual orientations and gender identities – all reflect the world we live in, and we want them to develop their individ-



Professor Santa J. Ono.
Photo credit Paul Joseph, UBC.

ual potential and to acquire the knowledge, skills and abilities they need to contribute to society.

The very nature of a post-secondary environment is a place to foster diversity. Higher education is a transformative experience, as students learn not only about themselves, but others as well.

Education is an enabler of social development and mobility, and UBC is committed to advancing the inclusion of all those who have been excluded based on gender, race, religion, sexuality, age, physical ability or economic circumstances. I believe higher education holds great promise in meeting the social, geo-political and economic challenges that lie before us, and in supporting all of our students and graduates to be the best they can be at home and everywhere in our very diverse world, to be citizens of the world.

Best wishes

Santa J. Ono
President and Vice-Chancellor



UBC has been named one of the world’s most international universities.
Photo credit Paul Joseph, UBC.

Win-Win Scenario Seen for Nobel Park Upgrades

Renovations proposed by UBC Athletics and Recreation to the field in Nobel Park would upgrade the facility to improve safety and increase informal and youth community usage while also allowing UBC Women’s Varsity Softball team to train and compete on campus.

UBC Athletics and Recreation has requested UNA Board endorsement to (1) proceed with a Development Permit Application through UBC Campus and Community

Planning and (2) to proceed with fundraising efforts related to field naming.

UBC planners say that the majority of local residents have registered support for the Nobel Park upgrades and expressed support for the UBC Softball Team. The residents also expressed desire to ensure that UNA does not pay for renovation or increased maintenance costs, and informal community access is prioritized.

The comments included concerns about electronic scoreboard, increased noise from practice and rentals, increased parking demand, strong need for public washrooms in the area and online access to field booking schedule.

UBC Athletics and Recreation Executive Kavie Toor led a three-member team to the February 18 meeting of the UNA Board and spoke in glowing terms about the future of Nobel Park field if renovations are undertaken.

“Win. Win. Win. A winning scenario,” Mr. Toor said after running out details about the proposed renovations which also reflect resident feedback.

- UBC Athletics and Recreation (A&R) will cover the cost of renovation and increased maintenance costs.
- UBC A&R and UNA will develop framework to protect prime times for informal community use.
- Field will not be lit.
- Bleachers will be situated to avoid impacting sunlight to any surrounding vegeta-

tion, and will be stored in Thunderbird Park when not in season.

- Hardscape area behind home plate will be reconfigured to retain open space for basketball and other activities.
- Water fountain will be repaired.
- Future contemplated electronic scoreboard will be removed from project proposal.
- Noise – Varsity softball practices will be scheduled during weekday hours; games will be scheduled midday weekends. There will be no increase in late night or early morning use.
- Washrooms – temporary washrooms will be available for use during softball season.
- Parking – UBC A&R is pursuing opportunities to access parking at Triumph to absorb increased demand during games. Currently there are only 7 game dates annually.

Further public stakeholder engagement – through Development Permit Process – will take place in March 2020.

Construction start targeted for late May/ June 2020, and project completion – for summer 2020.

BOARD continued from Page 1

In his memo, Mr. Mullen argued that while there is no provision in the UNA bylaws for remote participation of a Director at a Board meeting, this matter is addressed in Section 54 (1) of the Societies Act, which states that “Unless the bylaws of a society provide otherwise, the Directors may meet at any location on any notice and in any manner convenient to the Directors.

“Accordingly, to permit a Director to participate by, for example, videoconference technology is within the powers of the Directors if a majority of the Directors deem such participation to be convenient.”

While in self-imposed isolation, Jane Kang wrote a story about the Self-Isolate Group set up by Chinese residents in the UNA area to help prevent coronavirus spread. Please see story on Page 6.

UNA Chinese Residents Set Up Self-Isolate Group To Help Prevent Virus Spread

Jane Kang

*Wesbrook Place Resident
UNA Board Elected Resident
Director*

Many travellers who come to the Greater Vancouver area from China consciously isolate themselves for 14 days – in order to prevent spread of the novel coronavirus (nCoV). To assist people in self-imposed quarantine, the UNA Chinese community has set up a Self-Isolate Group. Through self-discipline and mutual assistance, it hopes to effectively reduce the potential risk of the virus's transmission while pro-

viding very helpful voluntary services.

In the Greater Vancouver area, there are several self-isolate groups helping people: picking them up at the airport, shopping for groceries, distributing protective and disinfection kits, communicating with Health-LinkBC by phone (8-1-1) and providing online emotional guidance.

In the UNA area, nearly 200 members and 50 volunteers have joined the Self-Isolate Group, organized by Wesbrook Place resident Elisa Wei. Among the volunteers are campus residents Frank Kong, Kevin Hu, Fang Fang, Poken Wong, Monica Wang, Alan Zhao, Roy Yang and Cecilia Wang. So far, 16 people have been assisted. In

particular, a team of ten volunteer drivers in eight vehicles have effectively sterilized items and picked up people arriving from China to prevent cross-infection.

Services of the Self-Isolate Group have been widely publicized on WeChat – the popular Chinese social media platform, connecting Chinese residents.

Volunteers deliver daily necessities and groceries to self-isolated people so that residents need not worry about supplies. Residents with English language barriers can receive help with translations. At the same time, there are professional psychologists available to provide emotional support and counseling, to help residents iden-



Self-Isolate Group volunteers Elisa Wei and her husband, Wesbrook Place residents.

tify rumours and false information, reduce unnecessary panic and build a platform for good communication and mediation.

The Self-Isolate Group is grateful for all attention and donations received from local residents, however, the group accepts only donations of protective supplies and fuel cards. The list includes disposable medical or N95 masks, disposable protective clothing, goggles, disinfecting alcohol swabs and hand sanitizers, disposable gloves, UV lamps, and thick plastic cloth (to isolate the front and rear seats of vehicles).

The Self-Isolate Group embodies the responsibility of Chinese people as residents. We hope more Chinese residents can participate, and welcome the understanding and support of the campus community.

If you see Chinese people wearing masks, do not assume that they are virus carriers. They are voluntary quarantines or volunteers who contact the quarantines. Let us cheer on these volunteers and residents.

Editor's Note: This story in Chinese language is to the left.

隔离不隔心：UNA华裔居民防范新冠病毒隔离互助组

为了防护新冠病毒的扩散，新从中国来到大温地区的华人自觉进行自我隔离14天，UNA华人社区成立隔离互助组，通过自律和互助，希望有效降低病毒的潜在传播风险，体现了华裔居民对本社区和BC省的负责态度，互助志愿者们提供了非常有意义的义务服务。

目前在大温各城市隔离互助组服务包括：接机、日常生活用品采购、防护及消毒用品包、811沟通及线上情绪疏导等。互助组有近200人加入，并有义工45人，截至目前已经援助16人。特别是爱心车队8辆互助车和10位义工司机，经过负压包装车辆，在接机和传递物品方面有效消毒，防止交叉感染，对于隔离潜在传染源起到了至关重要的作用。

互助小组同时开发了线上对接小程序，尊重自愿自动的方式，达成既能服务又能保护隐私的目的，非常具有加拿大的安全品质。隔离互助组采购消毒和防护用品做成服务包，带给隔离的人，保障相应防护用品。特别日常用品及食品采购，提供周到服务，让隔离者生活无忧。有英文障碍的居民，又一共提供与811的必要沟通。同

时，互助组有专业心理工作者，提供情绪识别和疏导工作，做到既要重视、有效防范，同时识别谣言和不实信息，减少不必要的恐慌心理，搭建起一个良好沟通疏解的平台。

隔离互助也得到了各界人士的关注，收到很多捐资捐助的意愿，但是互助组只接受防护用品和油卡的捐助，具体名单包括：一次性医用或N95口罩、一次性防护服、护目镜、消毒酒精棉片、消毒洗手液、一次性手套、UV灯、厚塑料布（用于负压隔离包裹车辆前后座）、加油卡（给爱心车队使用，暂时只接受10张）；疫情结束后，多余物资将返还给捐赠者或捐赠给大温地区的慈善机构。

隔离互助是华裔作为本地居民担当和负责的体现，他们组织起来，为了减少新冠病毒的潜在传播，对维护大温地区的正常生活、教学、工作都具有积极的意义。希望更多的华裔参与和支持，也欢迎各族裔的理解与支持；对于带着口罩的华裔，不代表他们是带毒者，他们是自愿隔离者或者接触隔离者的义工。请我们的社区为自愿隔离的居民和义工们加油。



Quarantine help poster – widely circulated on WeChat – offers residents arriving from China pick-up services and contact information for volunteers.

UBC Experts Answer Coronavirus Questions

The World Health Organization has declared a global health emergency due to the outbreak of a novel coronavirus. Experts at the UBC Faculty of Medicine answer some common questions for people in B.C. www.med.ubc.ca/news/ubc-experts-answer-novel-coronavirus-questions/#murthy

Dr. Steven Taylor

**Professor and Clinical Psychologist,
Department of Psychiatry**

You are the author of *The Psychology of Pandemics: Preparing for the Next Global Outbreak of Infectious Disease*. How do people commonly respond to virus outbreaks?

We typically see a range of responses. Most people will take reasonable precautions, but some people will become excessively anxious and misinterpret minor coughs as signs of the novel coronavirus.

What advice would you give to people who are fearful of contracting the virus through their working environment, or from visiting a local restaurant or shopping mall?

For people in Canada, unless you hear otherwise from the health authorities, there

is currently no need to alter your routine. There is no need to avoid public places. The best way to keep safe is to wash your hands, keep your hands away from your face, and cover your coughs.

What are the psychological impacts of isolation and quarantine on people and their families?

The psychological effects of being held in quarantine can vary among people. Some people cope reasonably well, while others find it very stressful. The nature of the quarantine contributes to how well people cope. People tend to cope better if they are prepared and told what to expect regarding the time in isolation and can maintain contact with family and friends.

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Dr. Laura Sauvé
**Clinical Assistant Professor,
Division of Infectious Diseases,
Department of Pediatrics**

Are children more vulnerable to this virus?

It's important to recognize that we are in the middle of influenza season, so influenza, respiratory syncytial virus and other

respiratory viruses are very much more likely to affect B.C. children than the novel coronavirus.

We have really limited data on children at this time. Globally, only a very small proportion of the identified cases have been in children, so we really don't know about the effects on children as a whole yet – we are certainly watching it closely.

What can I do to protect my children?

Take the same measures as you would to prevent other respiratory illnesses. Make sure your children are washing their hands or using alcohol-based hand rub, particularly after playing with other children. Teach kids to use good 'cough etiquette,' which can be tricky with little kids. But the perennial 'cover your cough' and 'sneeze into your elbow' are important. Try to avoid play dates when kids are sick or have kids stay home when they are sick. These measures help to prevent all respiratory infections.

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Dr. Jocelyn Srigley
**Clinical Assistant Professor,
Department of Pathology and
Laboratory Medicine**

Should we be wearing masks?

No, masks are not recommended for most people in the general public. The best way to protect yourself from novel coronavirus infection, and the many other viruses circulating at this time of year, such as influenza, is to clean your hands frequently with alcohol-based hand sanitizer or soap and water. Other ways to prevent the spread of infections include not touching your face, covering your mouth and nose when coughing or sneezing, staying home when unwell, and avoiding others who are sick.

Masks should be used by health care workers who are in close contact with patients who may have many different types of infections. Masks should also be worn by sick people to prevent the spread of infection that may occur through coughing and sneezing. There is no evidence that wearing masks in public will protect those who are not sick, and in fact they may be at increased risk of picking up infections because they have a false sense of security or they touch their face more frequently to adjust the mask.

Making My Voice Heard: Visit to Public Open House on Proposed Minor Amendments to Wesbrook Place Neighbourhood Plan

Judy Hyojoo Rhee

Grade 12 student, University Hill Secondary School

If you reside in Wesbrook Village, you are probably familiar with construction sites. You may often encounter site boards containing phrases such as ‘Notice of Land Use’ and ‘Development Plan’. Reading these signs and notices, I have always wondered what my neighbourhood would look like in the future – especially with regards to the population, densities, and safety.

In the January issue of *The Campus Resident*, a Public Open House advertisement caught my attention. The advertisement by UBC Campus and Community Planning invited residents to “provide input on proposed minor amendments to the Wesbrook Place Neighbourhood Plan”.

I was intrigued. *What did ‘minor amendments’ mean? What exactly is a Public Open House, and how does this event function as part of the public consultation process?* To find the answers, I wanted to participate in the Open House, even if I wasn’t certain what the proposal being discussed was about.

On February 11, I visited the Wesbrook Community Centre (WCC). Previously, I had assumed that a Public Open House would involve a formal presentation and question-and-answer period, which would allow me to listen and observe while seated in the back row. Upon arriving at the event, however, I realized it was an informal, friendly Q-and-A session.

Surrounded by several information display boards, a dozen people were standing and conversing in the WCC lounge. Approximately half of those present appeared to be

the staff of UBC Campus and Community Planning (C+CP) who organized this event. At the entrance, I wrote my name to sign up as a participant and entered the lounge.

Through the display boards at the event and explanations provided by the C+CP staff, I learned the following about the background of the amendments and the purpose of this Public Open House.

In November of 2019, in response to increasing demand for affordable faculty and staff housing on UBC campus, UBC Board of Governors Housing Action Plan Working Group asked C+CP staff to find sites for faculty and staff housing. As a result, C+CP are proposing to change design regulations for some of the undeveloped sites in the Wesbrook Place Neighbourhood. If approved, the proposal would provide faculty and staff rental housing below the market rate, allowing for up to 500 faculty and staff rental units. This, moreover, would enable UBC to meet the Housing Action Plan target of 20% of all new housing being used for faculty and staff rental in the next 10 years.

The plan for the UBC largest neighbourhood – Wesbrook Place Neighbourhood Plan – was approved in 2005. It covers 44 sites, the majority of which have already been developed or are under construction. Only nine sites remain; four of these available sites will be affected by the amendments, which will allow 6-storey buildings for faculty-staff rental housing.

According to Lia Gudaitis, a Senior Planner at C+CP, these amendments would result in no change to overall buildable area or open space in the neighbourhood.

Is public consultation a requirement for C+CP? What is the purpose of this Public Open House? What would happen if members of the public were to oppose the

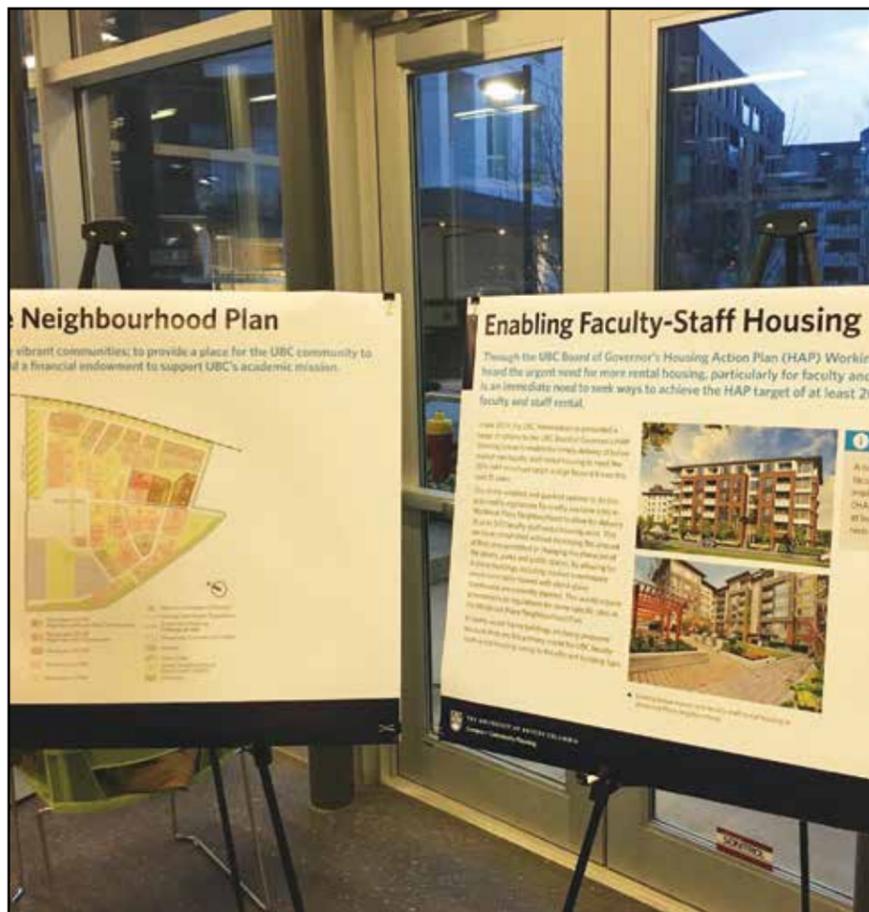


proposals? With respect to the number of faculty-staff housing units, how was the number 500 derived?

I brought these questions to Ms. Gudaitis, who responded: “The engagement principles created by C+CP require that the public is consulted – depending on the impact and scope of the project. Feedback from the public will be incorporated into a report submitted by C+CP to the UBC Board of Governors, who will refer to the report and

approve or reject the plan. The 500 units of additional housing is based on the current demand and the number of available sites in the Wesbrook area.”

Public consultation has been scheduled to take place between February 10 and 24, and the UBC Board of Governors will be reviewing the amendments report in April. Residents can provide their input through an online survey: planning.ubc.ca/wesbrookplace.



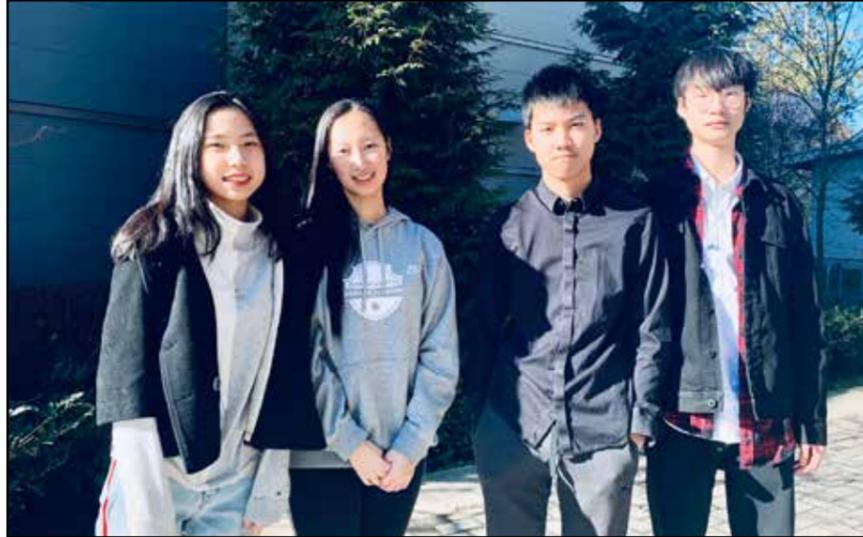
Hearts for Hubei: Lending our Heroes a Hand

*Michael Li
Hearts for Hubei youth
campaign organizer*

I just stepped down from a plane departing from Beijing when I was informed of a revenant horror, the coronavirus, coming back from the long-gone SARS, and it's even deadlier than before. I was relieved I didn't go to Hubei. But many people aren't at ease like I am, like we all are.

In the China Mainland, more than 60,000 patients were reported to be diagnosed with coronavirus. The breakout happened less than three months ago. That averages 20,000 people in just one month. 20,000 is just a number, but every one of these 20,000 is a living person; and 1,380 of these people – who were part of our world – have died in these three months. That's right, while we are all panicking here, people are dying – lots of them.

And amongst these deaths, there are doctors and nurses, medical staff who dedicated their lives to save these patients and



Youth campaign organizers (from left) Rose Wang, Coco Li, Michael Li and Bohan Tang.

ended up as one of them. More than 1,700 medical staff were infected by the virus, and six of them have died. Again, six is not a big number, but lives aren't quantitative, not to mention that they are people who sacrificed themselves for the people.

The virus also took away the sentinel who reported its first case. Wen Liang Li, a doc-

tor at Wuhan Central Hospital, reported the possibility of a new virus that affects the lungs, perhaps scarier than SARS. No one believed him. People thought he was stirring up drama to become famous. He stayed in the hospital to research the virus and became infected, as he himself confirmed on February 1st. When the outbreak happened, the people at the hospital

finally realized, but it was too late. Dr. Li was already severely affected by the virus, and on the 7th, after every effort made to rescue him failed, he passed away.

Wuhan used to be called the "City of Heroes" for its intriguing history. And now, that name fits perfectly. These medical staff are dedicating every second of their lives to fight the virus. They are heroes, and our heroes need our help right now, the ill need our help right now. And every donation is a brick, building atop our foundation, stretching to Hubei; one hand might never reach the other side of the world, but with our collective effort, we will be able to aid our heroes and even become one ourselves.

In the spirit of February, the month of love, let's show Hubei's frontline doctors some of our love.

If you would like to donate, here's the link (also on the poster on Page 1):

www.gofundme.com/f/hearts-for-hubei

COMMUNITY CONNECTION NIGHT

Workshop on Community Building Puts Faith in Knowing Your Neighbours

Richard Watson, a Hawthorn Place resident and Chair of the University Neighbourhoods Association Board of Directors led a workshop for campus residents at the Old Barn Community Centre, encouraging them to get to know their next-door neighbours.

This is one of the best ways of building your community, Mr. Watson said. To start, he said, get to know the names of your neighbours.

A dozen or so residents attended the workshop organized by the UNA Multicultural Committee, and applause at the end of it was enthusiastic.

After the workshop, the UNA Chair – who is a pastor in the Presbyterian Church – said he felt residents responded well to the material he presented, particularly, to a question-and-answer session which focussed on the need to know next-door neighbours and suggestions for steps residents can take to start the conversation and build mutual trust.

Born in Calgary, Mr. Watson arrived in Vancouver to study at Regent College. He ran as a candidate in the UNA election in November 2019 and won a seat on the Board of Directors. A month later, the Board elected Mr. Watson as Chair.

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The Old Barn & Wesbrook
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