
UNA Guidebook



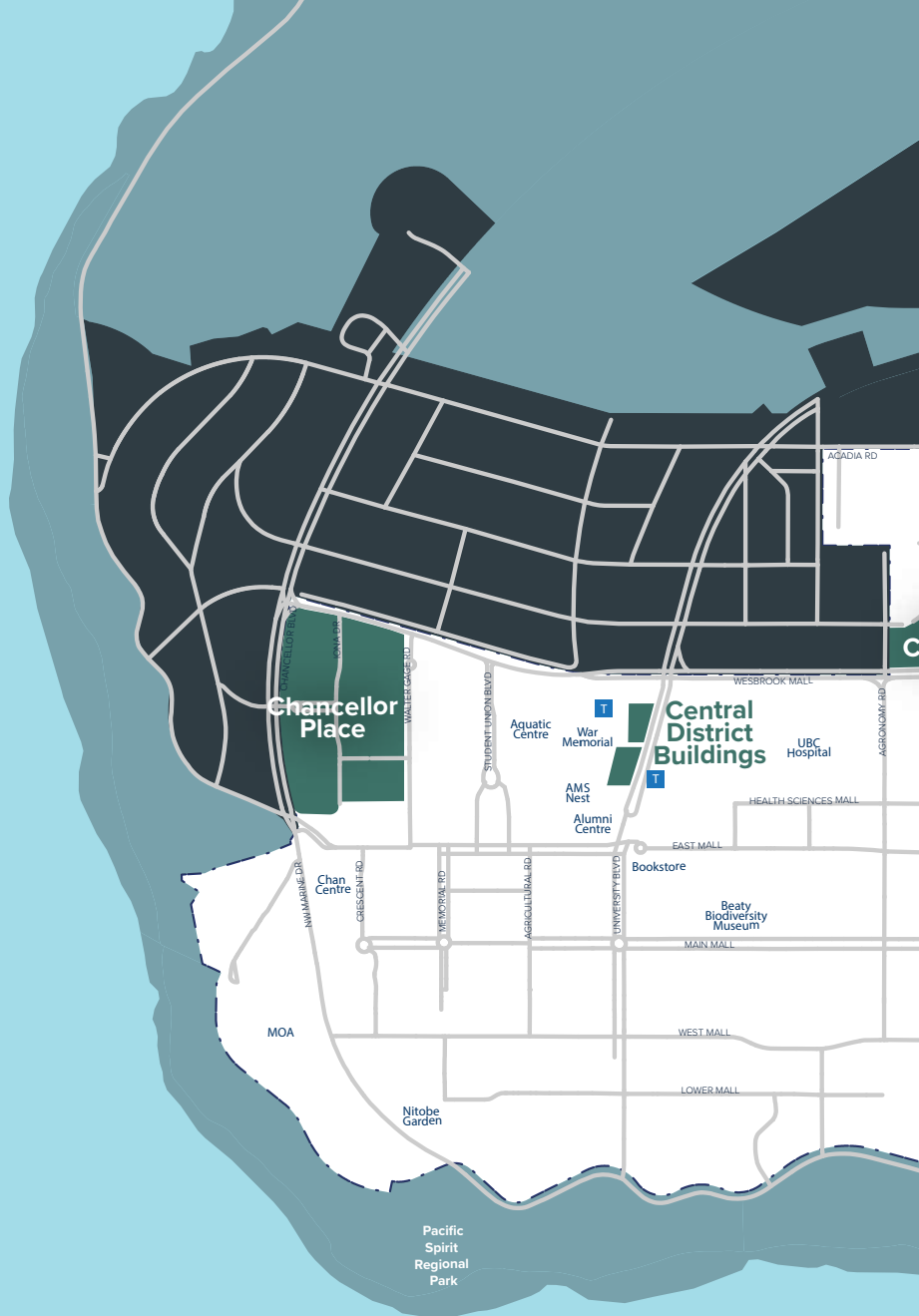
UNIVERSITY
NEIGHBOURHOODS
ASSOCIATION

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TABLE OF CONTENTS

2	UNA Neighbourhoods Map
4	Welcome to the UNA
5	About the UNA
6	Governance
8	Facilities, Fields and Parks
10	UNA Account
12	Services
20	Recreation
23	Publications
24	Volunteering and Community Grants
26	Directory





University
Endowment
Lands

Pacific
Spirit
Regional
Park

Hampton
Place

Wesbrook
Place

TRIUMF

East
ampus

OSOYOOS CRES

WESBROOK MALL

Doug
Mitchell
Centre

Thunderbird
Park

Tennis
Centre

EAST MALL

UBC Farm

Hawthorn
Place

Thunderbird
Stadium

STADIUMED

WESTERN AVE

SW MARINE DR

UBC
Botanical
Garden



WELCOME TO THE UNA

On behalf of the University Neighbourhoods Association (UNA) Board of Directors and staff, I am happy to welcome you to the community!

You are joining a vibrant and diverse community of over 14,000 residents in a truly unique location – a beautiful peninsula known for its ocean views, old-growth forest and, of course, the University of British Columbia (UBC).



The UNA is committed to the development of a healthy and vibrant community, and provides services and facilities that promote health, safety, sustainability, communication, interaction, culture, recreation, comfort and convenience to residents. Our beautiful community includes Chancellor Place, East Campus, Hampton Place, Hawthorn Place, Wesbrook Place and two designated buildings: Central and Focal. For your convenience, we have outlined the UNA's services and facilities in this *Guidebook*.

The Board of Directors is always happy to hear from you and invite you to engage with us during Board Meetings, Annual General Meetings, community events, volunteer opportunities or over coffee and a walk.

I hope to see you around!

Richard Watson

Chair, UNA Board of Directors

ABOUT THE UNA

The UNA's mandate is to promote the development of good neighbourhoods and to provide, operate and maintain services and facilities on behalf of residents.

It manages infrastructure, such as community centres, parks, roads and sidewalks, and regulates matters of concern in the public realm, such as parking and noise.

The full scope of its services is detailed in the *Neighbours' Agreement* with UBC.

Visit myuna.ca for more information.



GOVERNANCE

The UNA Board of Directors oversees, develops policies and sets out the strategic priorities of the society. In 2020, members of the UNA voted on new bylaws to increase the number of elected directors to seven. Two UBC-appointed observer-participants and one AMS-appointed observer-participant are allowed to attend and participate in Board meetings.

UNA Board of Directors meetings are held on the third Tuesday of each month (subject to mitigating factors). Residents are invited to attend all open sessions. For the schedule and agenda, visit myuna.ca/board-meetings.

Membership

In order to vote or run during UNA Board of Directors elections and to attend the UNA Annual General Meeting, one must sign up to become a UNA Member. To be eligible, one must be 18 years old or older and reside in Chancellor Place, East Campus, Hampton Place, Hawthorn Place, Wesbrook Place, Central Building or Focal Building.

Please note that membership is *not* automatic when you sign up for a UNA Account or UNA Card – residents must opt. More information on UNA Accounts and the UNA Card can be found on p. 10.

Bylaws and Constitution

The UNA Bylaws and Constitution set out the rules and purposes of the society. The Bylaws and Constitution are available on the UNA website at myuna.ca/bylaw-constitution.

Strategic Plan

The UNA Board of Directors and senior management work together to develop a strategic plan to set out the society's priorities. The four areas of focus in the most current strategic plan are: UNA Governance, Financial Sustainability, Operational Capacity and Community and Stakeholder relations. The full UNA Strategic Plan is available on the UNA website at myuna.ca/strategic-plan.



FACILITIES, FIELDS AND PARKS

UNA Main Office

The UNA Main Office houses the office of the Chief Administrative Officer and the offices of the administrative staff. The Main Office is open for public service on weekdays from 2-4 p.m., however, due to COVID-19, the Main Office is currently closed.



Wesbrook Community Centre

The Wesbrook Community Centre is located in the heart of Wesbrook Place, adjacent to the secondary school. It provides an important community gathering place and creates opportunities for interaction with academic units on campus. At 30,000 square feet, the Wesbrook Community Center is a stunning space which includes a fitness centre, a beautiful gymnasium, breakout spaces for clubs, music and dance, arts and culture events, as well as rooms for camps and activities for kids. Residents can avail of parking and UNA Account services at this location.



Old Barn Community Centre

Located at Hawthorn Place, the Old Barn Community Centre provides a social, recreational and community gathering place for residents. The Old Barn Community Centre is located on a site that was previously occupied by the “Old Horse Barn” – a historic UBC building. This barn was demolished in September 2003 as a result of concerns for its structural integrity. Today, the Barn houses meeting rooms, social spaces, a fitness centre and the Bean Around the World coffee shop.

Outdoor Facilities

- UNA COMMUNITY FIELD
- UNA SPLASH PAD
- SKATE PARK
- COLLINGS FIELD AT NOBEL PARK
- COMMUNITY GARDENS

Playgrounds

Wesbrook Place

- KHORANA PARK PLAYGROUND
- MICHAEL SMITH PARK PLAYGROUND
- MUNDELL PARK PLAYGROUND
- NOBEL PARK PLAYGROUND

Hawthorn Place

- EAGLES PARK PLAYGROUND
- JIM TAYLOR PARK PLAYGROUND
- LARKIN DRIVE PLAYGROUND

East Campus

- EAST CAMPUS PLAYGROUND

Chancellor Place

- IONA GREEN PARK PLAYGROUND
- ST. ANDREWS HALL PLAYGROUND

UNA ACCOUNT

Your UNA Account is the central place for managing your UNA services, family member profiles, recreation programs, facility bookings, sustainability programs and parking services. Whether you use one of our services or all of them, signing up for a UNA Account is the place to start.



Manage Your UNA Membership

A UNA Membership entitles eligible UNA residents to participate at UNA general meetings and to vote and run during Board of Director elections. You can verify and manage your membership online through your UNA Account or in person at any UNA community centre. Proof of address is required.

Additional Access with Your UNA Card

UNA residents can sign-up for a UNA Card through your UNA Account to access the Vancouver Public Library and to receive discounts for various UBC facilities listed below. Details on free access, discounts and conditions can be found on each facility's website. See the directory on p. 24 for more information.

- VANCOUVER PUBLIC LIBRARY
- UBC LIBRARIES
- UBC BOTANICAL GARDEN
- UBC MUSEUM OF ANTHROPOLOGY
- UBC ATHLETICS AND RECREATION
 - » AQUATIC CENTRE
 - » DOUG MITCHELL SPORTS CENTRE
 - » ARC
 - » STUDENT RECREATION CENTRE
 - » TENNIS CENTRE
 - » THUNDERBIRD PARK
 - » WAR MEMORIAL GYM
 - » UBC CAMPS



Additional discounts to events at the Chan Centre for the Performing Arts, UBC School of Music, UBC Theatre & Film and by the UBC Thunderbirds are offered to residents occasionally through the UNA Community Newsletter. To subscribe, please visit myuna.ca/subscribe.



UNA SERVICES

Parking

On-street parking permits are available to UNA residents of Wesbrook Place and Hawthorne Place, within each of their respective neighbourhoods. There are no parking permits for residents of Hampton Place, Chancellor Place, East Campus, Central Building or Focal Building. Information regarding parking application or renewal is available at myuna.ca/parking.

Road Works

The UNA manages the maintenance and repairs of streets and sidewalks within the local areas and coordinates with UBC, Metro Vancouver and the Ministry of Transportation and Infrastructure for any road works that may affect residents. Information regarding significant road works are distributed to Strata chairs and through the UNA Community Newsletter and website.

The Green Depot

The Green Depot offers an easy and accessible way for UNA residents to responsibly dispose of a wide variety of waste not accepted by residential waste recycling services. Learn more at myuna.ca/depot.





Community Gardens

The UNA has five community gardens where residents can grow their own food, flowers and connect with the UNA community. Hawthorn Community Garden and Rhodo Community Garden are located at Hawthorn Place. Nobel Community Garden is in Wesbrook Place. New garden additions are located along Ross Drive near the UBC Farm. For more information about how to apply for a garden plot visit myuna.ca/gardens or email communitygardens@myuna.ca.

Electric Car Charging

There are two Level III electric vehicle charging stations located on Webber Lane across from the Wesbrook Community Centre. The charging stations were initially free of charge (funded by BC Hydro), however, it has changed into a fee-based service since May 1, 2021. There are also EV charging stations throughout UBC parkades. More information about charging locations can be found at parking.ubc.ca/are-there-electric-vehicle-ev-charging-stations-ubc.



Parks and Landscaping

The UNA operates and maintains infrastructures within its jurisdiction, including parks and sidewalks (a full list is outlined on Schedule D of the *Neighbours Agreement*). Currently, the UNA retains a service agreement with UBC Properties Trust which subcontract the maintenance and landscaping of these facilities to various contractors. The landscaping within a Strata's common property, is maintained by the Strata. For questions regarding parks and landscaping, please contact operations@myuna.ca.

Garbage Removal

The UNA looks after the removal of garbage from all outdoor waste receptacles within its jurisdiction. Garbage is picked-up on a weekly basis, except for high-traffic areas where it is removed more frequently. For residential garbage information, please get in touch with your building's Strata management team. For questions regarding garbage removal, please contact operations@myuna.ca.

Snow Removal

UNA snow removal crews work to ensure that residents can have access to key areas in the neighbourhoods after or during heavy snowfall. Visit the myuna.ca/snow-removal for snow removal plans and updates on the status of our snow removal teams.

Public Safety

The UNA is committed to keeping its residents safe and prepared in regards of public safety and emergency preparedness. In case of emergency or to report a crime, please call 9-1-1. The RCMP University Detachment can be contacted at 604.224.1322. Visit myuna.ca/public-safety to learn more.

Child Care

The UNA, in partnership with UBC and the YMCA, is addressing child care needs with priority for families who do not work or study at UBC and it is intended to complement the services provided by UBC Child Care Services.



- **Wesbrook Child Care Centre** is a new addition to the Wesbrook Community Centre. Opened in 2020, the facility accommodates 49 child care spaces for infants, toddlers, and preschool-age children.
- **Vista Point Child Care** offers 25 spaces for children ages 30 months to five years and is located within the East Campus neighbourhood.
- **Before- and After-School Care Program** is offered at the Wesbrook and Old Barn Community Centres. Registration priority is first given to residents with no affiliation to UBC.

All child care services in the UNA are operated by the YMCA of Greater Vancouver. For more information, visit myuna.ca/childcare.





Bookings and Rentals

UNA community centres have a variety of indoor facilities and two outdoor fields that are available for public bookings.

Indoor Facilities and Rooms

The Wesbrook Community Centre is a modern space with rooms dedicated to accommodating meetings, small gatherings, large social events, and indoor sports.



- **ART ROOM**
258 SQ.FT. / 40 PERSONS
- **BOARD ROOM**
410 SQ.FT. / 12 PERSONS
- **MUSIC STUDIOS**
258 SQ.FT. / 5 PERSONS
- **SOCIAL ROOM**
882 SQ.FT. /
44 – 60 PERSONS
- **MULTIPURPOSE ROOM**
904 SQ.FT./ 30 – 50 PERSONS
- **CLASSROOM**
505 SQ.FT. / 20 PERSONS
- **THE STUDIO**
990 SQ.FT. / 20 PERSONS
- **GYMNASIUM**
6931 SQ.FT. / 320 PERSONS



The Old Barn Community Centre offers a highly flexible social space within the Hawthorn Place neighbourhood: two meeting rooms or one large room.

- **MEETING ROOM 1** 986 SQ.FT.
- **MEETING ROOM 2** 725 SQ.FT.
- **BOTH MEETING ROOMS**
1711 SQ.FT. TOTAL / 120 PERSONS
STANDING CAPACITY, SEATING
AVAILABLE FOR 75 PERSONS



Outdoor Fields

The UNA operates two outdoor fields that are available for private bookings. For more details on reservations, visit myuna.ca/bookings or send an email to bookings@myuna.ca.

- **Collings Field at Nobel Park** – A softball diamond located at Nobel Park. It is under renovation and scheduled to open on July 1, 2021.
- **UNA Community Field** – An artificial turf full-sized soccer field. Rental fees from \$50 per hour.



UNA RECREATION

RECREATION

The UNA believes in providing our community with access to a wide range of physical and wellness activities. The UNA stands by three Foundational Principles that guide the work that we do in all of our community centres and recreation services: fostering well-being, enriching experiences and building belonging.

The UNA offers hundreds of recreation programs at the Wesbrook Community Centre and the Old Barn Community Centre every season. We are committed to motivating community engagement and participation for all ages.



Programs for Early Years

Our activities for preschoolers (ages 0-5) are designed to help toddlers strengthen their bodies and minds. All preschool programs and drop-in activities are led by professional instructors who maintain a strong community focus.

Programs for Children & Youth

Our activities for children (ages 6-12) are focused on interaction, growth, and play. All children's programs are led by professional instructors. Our activities for youth (ages 13-18) are centred around individual expression, leadership development and authentic friendship.

Programs for Adults & Seniors

Adult programs support learning beyond the classroom. Participants can keep healthy, achieve fitness goals, meet neighbours and build community at our community centres and fitness centres.



Fitness Centres

Our fitness centres offer a range of cardio and resistance equipment along with qualified attendants and personal trainers committed to your health and well-being. Fitness centres are operating at reduced hours and capacity due to COVID-19. Visit our website for updated hours and to book your timeslot.



Wesbrook Fitness Centre

The Wesbrook Fitness Centre is located on the top floor of the Wesbrook Community Centre. Its modern and open design adds a sense of freedom to any workout. Our fitness centre staff are happy to assist users of all fitness levels.

Old Barn Fitness Centre

The Old Barn Fitness Centre is located on the ground floor of the Old Barn Community Centre. This fitness centre is ideal for users who prefer to exercise independently.

Personal Training

Professional, personal and ready to help. Our team of personal trainers can help you start, improve, or refine your workout routine. Contact us (see the directory on p.24) to learn more about how personal training can help you meet your fitness goals.





UNA PUBLICATIONS

UNA Website

Visit the UNA website at myuna.ca for more information about the UNA, to sign up for a UNA Account and to register for recreation programs.

UNA Community Newsletter

The UNA distributes an email newsletter every Friday to inform the community of upcoming news, events, discounts, service changes and other relevant information. Subscribe to our newsletter to stay in the loop with what is happening in your community by visiting myuna.ca/subscribe.



Program Guide

The UNA publishes a seasonal *Program Guide* for recreation programs three times a year as a catalogue for over 200 recreational and educational programs and workshops that are offered at the Wesbrook Community Centre and Old Barn Community Centre every Winter, Spring/Summer and Fall. Pick up a copy at any UNA facility or visit the UNA website for a PDF version at myuna.ca/programs.

Campus Resident

The *Campus Resident* is a community newspaper that reports on events and issues in the UBC neighbourhoods. The paper is distributed monthly and PDF versions are archived on the UNA website. Read the paper at myuna.ca/campus-resident-newspaper.

VOLUNTEERING AND COMMUNITY GRANTS



Volunteer Opportunities

Many UNA community initiatives run on the tireless work of volunteers who contribute their time and expertise to ensure that we can hold a diverse array of events and initiatives, including clubs and long-term and short-term projects. There are many opportunities to get involved. If you are interested in volunteering, please visit myuna.ca/volunteering.

Youth Leadership Group

The UNA's youth volunteer program aims to build connections and support the young members of our community. Through this program, youth are able to connect, learn, share and grow while contributing positive things to the UNA community. If you are between the ages 13-18 and are interested in joining the Youth Leadership Group, please visit myuna.ca/volunteering.

Community Grants

The UNA has partnered with UTown@UBC to provide small grants to motivated residents with project ideas that focus on community building. To apply, visit utown.ubc.ca/whats-happening/community-grants.



UNA AND UBC DIRECTORY

UNA Main Office
202-5923 Berton Ave.,
Vancouver, BC V6S 0B3
(604) 827-5158
reception@myuna.ca
www.myuna.ca



Wesbrook Community Centre

3335 Webber Lane
Vancouver, BC V6S 0H3
604.822.4227
registration@myuna.ca
programs@myuna.ca

Old Barn Community Centre

6308 Thunderbird Blvd.
Vancouver, BC V6T 1Z4
604.827.4469
registration@myuna.ca
programs@myuna.ca

UNA Operations Department

*(For queries regarding road works,
parking, garbage, landscaping
and snow removal)*

604.822.3263
operations@myuna.ca
parking@myuna.ca

UNA Sustainability

*(For queries regarding the Green
Depot, community gardens and
electric car charging stations)*

604.827.5947
greendepot@myuna.ca
communitygardens@myuna.ca

Wesbrook Child Care Centre

3335 Webber Lane,
Vancouver, BC V6S 0H3
604.939.9622
ymcakidsclub@gvymca.ca

Vista Point Child Care
5828 Thunderbird Blvd.
Vancouver, BC V6T 0B8
604.320.5818
vistapoint@gv.ymca.ca

**Vancouver Public Library
West Point Grey Branch**
4480 West 10th Ave.
Vancouver, BC V6R 2H9
604.665.3982
info@vpl.ca
www.vpl.ca

**Activities and Recreation
Centre (ARC)**
6138 Student Union Blvd.
Vancouver, BC V6T 1Z1
604.822.6000
src.operations@ubc.ca
sportfacilities.ubc.ca/arc

UBC Aquatic Centre
6080 Student Union Blvd.
Vancouver, BC V6T 1Z1
604.822.4501
aquatic.centre@ubc.ca
recreation.ubc.ca/aquatics

**Chan Centre for the
Performing Arts**
6265 Crescent Rd.
Vancouver, BC V6T 1Z1
604.822.9197
chan.centre@ubc.ca
chancentre.com

**UBC Botanical Garden
6804 SW Marine Dr.**
Vancouver, BC V6T 1Z4
604.822.4208
garden.info@ubc.ca
botanicalgarden.ubc.ca

**Doug Mitchell Thunderbird
Sports Centre**
2555 Wesbrook Mall
Vancouver, BC V6T 1Z3
604.822.3749
ice.rink@ubc.ca
thunderbirdarena.ubc.ca

**UBC Museum of
Anthropology**
6393 NW Marine Dr.
Vancouver, BC V6T 1Z2
604.822.5087
info@moa.ubc.ca
moa.ubc.ca

UBC School of Music
6361 Memorial Rd.
Vancouver, BC V6T 1Z2
604.822.3113
music.office@ubc.ca
music.ubc.ca

**UBC Student
Recreation Centre**
6000 Student Union Blvd.
Vancouver, BC V6T 1Z1
604.822.6000
src.operations@ubc.ca
sportfacilities.ubc.ca/src

UBC Tennis Centre
6160 Thunderbird Blvd.
Vancouver, BC V6T 1Z3
604.822.2505
tennis.centre@ubc.ca
recreation.ubc.ca/tennis

UBC Theatre and Film
6354 Crescent Rd.
Vancouver, BC V6T 1Z2
604.822.3880
theatrefilm.ubc.ca

Thunderbird Stadium
6288 Stadium Rd.
Vancouver, BC V6T 1Z4
604.822.1523
sportfacilities.ubc.ca/
thunderbird-stadium/

War Memorial Gym
6081 University Blvd.
Vancouver, BC V6T 1Z1
604.827.4547
sportfacilities.ubc.ca/wmg

**RCMP
University Detachment**
2990 Wesbrook Mall
Vancouver, BC V6T 2B7
For Emergencies: Call 9-1-1
604.224.1322

University Neighbourhoods Association

202-5923 Berton Ave., Vancouver, BC V6S 0B3

(604) 827-5158 • reception@myuna.ca • myuna.ca

